

## **Dick Agin – Two-Year Term**

With more than forty years as a sales and marketing executive in the computer and information technology sector, I bring a wealth of experience in problem-solving, communication and innovation. My career has included leadership roles at several technology startups, giving me firsthand insight into the unique challenges and opportunities that come with building something new.

Prior to moving to The Outlook at Windhaven (OAW), I was among the first residents at the Kincaid at Legacy, a 24-story apartment community. Over the six plus years I lived there, I worked closely with management and fellow residents to address many early adopter challenges—experiences that mirror those we face here today. At the Kincaid, open communication and creative solutions were essential to our success and I am committed to applying that same approach at OAW.

Here at OAW, I have already established a direct line of communication with Cubigo, our resident engagement platform, to advocate for improvements that benefit us all. Some of my recent suggestions include:

- Developing an automated process to link the Cubigo calendar with our personal calendars
- Implementing a system for staff to provide timely updates on maintenance requests
- Allowing residents to add images to maintenance requests, helping staff resolve issues more efficiently

Listening has always been at the heart of my professional and personal success. I believe the Board's most important role is to understand residents' concerns and communicate them clearly to management, ensuring our voices are heard and our needs are met.

If elected, I will continue to champion open dialogue, practical solutions, and a resident-first approach. I look forward to the opportunity to serve and help make OAW an even better place to call home.

## **Duke Dupre – Two-Year Term**

I am a military Vietnam-era veteran and a retired AT&T attorney. My fifty-two years of legal experience spans a clerkship with the Supreme Court of Kansas, the breakup of AT&T to the purchase of AT&T by the regional company SBC and beyond. During that time, I tried federal and state Civil cases, EEOC, antitrust and regulatory matters. I am licensed to practice in four states; Kansas, Missouri, Arkansas and Texas, and attend 15 hours of continuing legal education yearly to stay current. Upon retiring from AT&T, I started an encryption software company, first licensing the developed algorithms and subsequently selling and closing the company and fully retiring. I have kept my Texas license active, but I am inactive in the other three states.

My military and legal experiences trained me to listen to others and seek to resolve their concerns at the source, rather than immediately and needlessly escalating the matter. Helen and I committed to The Outlook at Windhaven (OAW) when it was only in the planning stages. The strength of OAW is found in its residents and the diversity, experience and commitment they bring to this community. As a member of the Resident Association Board, I would bring the concerns and suggestions of the resident community to the attention of the management and help resolve any concerns.

## **Mike Waters – Two-Year Term**

I want to serve on the Resident Association Board because I believe that the Board can be a communication facilitator between The Outlook at Windhaven (OAW) residents and Forefront Living. I want to help develop this positive, cohesive relationship so that we, as residents, will continue to enjoy this great environment that we have chosen.

There are 5 principles that I will support if I am a Board Member:

- Transparency
  - All meetings must be open for any resident to attend.
  - The agenda must allow for a resident to address the Board at each meeting.
- Well Organized
  - This may seem to be a given, but the “nuts and bolts” of the organization are extremely important
  - The meetings must start on time
  - The agenda must be published at least three days in advance
  - The minutes must be made available for review shortly after each board meeting
  - Microphones should be used by all participants when in large groups in order that all might hear
- Good two-way communication with OAW management is of prime importance
- Committee reports and meetings will be very important with all committee meetings being open to all residents
- Inclusiveness
  - The Board must provide an environment for all residents to participate

I have spent my career involved as a volunteer and as an executive in nonprofit organizations and believe that my experience will be invaluable if you elect me to serve. I will always emphasize good two-way communication – always.

### **Biographical Summary for Mike Waters:**

I was born in Cisco, Texas, a small town 50 miles east of Abilene. My family moved to Orange, Texas, which is right on the Texas/Louisiana line when I was seven years old, and I lived there through my high school years.

I entered Baylor University as an undergraduate and transferred to Lamar University, in Beaumont, and received my B.S. in Sociology. I then went to the University of Pittsburgh Graduate School of Public Health in Pittsburgh, Pennsylvania, and received my M.S. degree with a major in hospital administration. I completed my formal education with a one-year administrative residency at the University of Texas Medical Branch in Galveston. I worked my way through undergraduate school in a hospital business office in Beaumont and knew that my

heart was in hospital management, an occupation that I participated in from 1967 to 2005. I loved every day of it.

I fulfilled my military obligation as a Commissioned Uniform Officer in the United States Public Health Service serving in the Indian Health Service in Mescalero, New Mexico and Claremore, Oklahoma. I also was dispatched to South Korea on a special three-month assignment during my two-year service obligation.

From there, I began life in Houston at the Memorial Hospital System (now Memorial Hermann) for nine years and moved to Kansas City for three years as the CEO of the Baptist hospital there. Then I moved to a larger hospital in 1980, Hendrick Medical Center in Abilene, Texas, where I served as CEO of the 400 bed, 2800 employee medical center for 24 years. The Board of Trustees named the trauma center after me when I retired.

My strength and support, my wife Kathy and I have been married for 49 years. We have two daughters, two sons-in-law and four grandchildren. My family is my pride and joy.

I have always been heavily involved in community activities. I was on the Board of the Council for the Blind in Kansas City and served on numerous boards in Abilene including Chairman of United Way, Chairman of the Chamber of Commerce and was named the city's Outstanding Citizen in 1992. I also served on the board of the largest bank in Abilene, 1st Financial Bank, for 25 years. That was of invaluable experience to me. In 1991, Hardin Simmons University honored me with an Honorary Doctorate degree. I was active in other activities and served on two different Homeowners Association Boards.

Kathy and I retired in 2007 and lived in far north Dallas until we moved to OAW in 2024, which is now our home. We are very happy in our new home and know that we made the right decision to move here.

## **Tom Swisher – Two-Year Term**

My wife Nancy and I moved from Houston to Plano in mid-December and live on the fourth floor. We chose to move to The Outlook at Windhaven (OAW) as it was new and the potential of developing relationships in this community would be easier than a more established facility. We are pleased with how open and accepting the community has been and have enjoyed the multitude of services and amenities. I am eager and willing to help with the continued development and growth of the community and services.

After moving from Houston to Plano, I have stepped away from my previous volunteer activities and have both the time and energy to devote to this board. I have had leadership experience in my job as a sales manager, a volunteer Scout Master and as Head Elder (Deacon) of my church. From my forty plus years in sales and management, I have developed the skills of intentional listening to and summarizing my clients' needs and then communicating them to my staff and management. I am willing to use these skills to facilitate the board's purpose of communicating our communities' desires to OAW's management. I am willing to use my time, experience and talents to help the board summarize and communicate our wants and needs with OAW's management.

## **Lynn Harris, At Large – Two-Year Term**

I have nominated myself for the Resident Association Board to provide effective communication between residents and staff for a comfortable and pleasant community everyone can enjoy.

What I have to offer:

- I have the ability to listen to and understand situations while remaining neutral in finding a solution.
- I have the ability to effectively interact with and between residents and staff
- I have the ability to find win-win solutions in difficult situations.
- My work experience gives me the skill to offer ideas and make suggestions for developing and strengthening a positive resolution.
- I am organized, which helps me to prioritize multiple tasks, meet deadlines and accomplish goals set by others and myself.
- My past work experience has helped me to be a team player who can promote effective relationships between individuals.
- I want to do what I can to lead this community on a path where we can all laugh, play and be proud of the new home we have selected.

### Bio

- Resident at The Outlook at Windhaven since September 23, 2024
- Master's Degree: Counseling and Guidance in Higher Education from Texas Tech University
- 52 years in Human Resources Management in various businesses
- Served on various boards in Collin County including: Hope's Door for Battered Women and Children, Practical Parenting Education, Maurice Barnet Geriatric Wellness Center and American Cancer Society for Collin County

## **Judy Johnson – One-Year Term**

### **Bio Brief:**

- President, CEO of Rx Worldwide Meetings (25 years)
- 40 years in hospitality and events
- Some of the boards served
  - Associated Luxury Hotels (ALHI)
  - San Diego CVB
  - Hyatt Hotels
  - Carmel Monterey CVB
  - Richland College (now Dallas College)
- Speaker for more than 20 years at national industry events

I would love to support this community as we grow and develop. I feel that my tenure on previous boards as well as work experience would contribute to our continued success.

## **Joan Gore – One-Year Term**

Being among the first residents to move into the apartments last September gives me a broad perspective on our community, from its early days to where we are now. As a board member, I would be able to have a direct impact on the future of our community. It is important to represent the interests and concerns of my fellow residents and ensure their voices are heard.

Serving on the board would enable me to utilize my skills and remain engaged within our community. I take pride in being organized and communicating effectively with others. I truly enjoy meeting new people and listening to their comments and ideas.

I believe the board needs to provide a means for residents to express concerns and then listen to and address these community issues. One of the concerns voiced at the meeting on the bylaws was how the community would be kept apprised of ideas, suggestions and solutions that the board addresses. This should be a priority for the board.

### **Background Information:**

- Board Member and President of Texas Computer Education Association – membership 12,000
- Executive Director of Texas Computer Education Association
- Educational Technology Consultant
- Speaker at educational conferences throughout the United States
- President Dallas TCU Alumni
- Member National TCU Alumni Board
- President Plano Garden Club – 135 members
- Investment Club Past President, currently treasurer
- Instigator of Singles Mingles at the Outlook



## **Peggy Samford – One-Year Term**

My name is Peggy Samford, and I am proud to be a resident of The Outlook at Windhaven. I am excited to announce my candidacy for the Resident Association Board of Directors and would be honored to serve our community in this important role. I bring a strong background in leadership and financial services, having spent 25 years with Chase Bank, where I served as a Vice President in the Retail Banking Department in Beaumont, Texas. My career focused on customer service, team leadership and operational excellence-skills that directly translate to effective service on the board.

After retiring and moving to Plano, I continued my commitment to community involvement by serving as President of the Cypress Creek Estates Homeowners Association. That experience deepened my appreciation for working with residents to address concerns, maintain high standards and foster a positive, connected neighborhood. I believe in active listening, collaborative problem-solving and transparent communication. If elected, I will work hard to ensure our community remains a welcoming, vibrant place where every resident feels heard and valued.

**Bob Noble, At Large – One-Year Term**

I have been a resident since November and would feel it an honor to participate in this capacity. I retired from the USAF with 26 years of service and worked for a major aerospace defense company until my full retirement. I have a Bachelor of Arts from the University of Florida and a Master of Science from Pepperdine. I have served in many supervisory roles and feel one of my strengths is listening to people about their concerns and formulating a game plan to resolve them. As is key in all situations, communication is essential. The residents here offer a wide variety of experiences that I think can be drawn from to improve what is already a first-class experience. I look forward to the future and a harmonious relationship between residents and The Outlook at Windhaven personnel.